



Product Summary

TUNGSTEN
AUTOMATION

Product Summary

Tungsten TotalAgility[®]

The power of generative AI.
The simplicity of low code.
The speed of automation.

Accelerating Digital Transformation

Continuous innovation is the key to thriving in today's fast-paced business landscape. Forward-thinking enterprises are accelerating their digital transformation initiatives and achieving unprecedented outcomes for employees and customers.

Yet, many organizations are held back by data overload, manual processes, and limited insights. Rising costs, staffing shortages, and elevated customer expectations add to these challenges, resulting in operational inefficiencies and stifled progress.

Fortunately, AI-driven intelligent automation is the transformative force to position your organization, with the latest in Gen AI pacing you at the forefront of innovation. With its power to accelerate critical business workflows and generate actionable insights, businesses can revolutionize their decision-making capabilities, leading to efficiency gains, improved customer satisfaction, and a significant competitive advantage.



Reimagining Business Workflows

Tungsten TotalAgility® is a unified intelligent automation (IA) platform that harnesses advanced artificial intelligence (AI) to automate content intensive workflows and unlock real-time business insights.

By blending intelligent automation with generative AI, TotalAgility streamlines business processes across a wide range of industries. Whether it's financial services, insurance, healthcare, the public sector, or supply chain management, TotalAgility is designed to innovate. It simplifies workflows from customer onboarding and loan processing to claims administration, inventory management and much more.

Driven by a culture of innovation spanning four decades of success, Tungsten Automation is committed to helping businesses in all industries accelerate productivity, competitiveness, and time-to-value.

“Tungsten TotalAgility breaks down the traditional walls. We’re now able to talk about a broad spectrum of offerings—with benefits such as accelerating new customer onboarding and improving collaboration throughout the entire lifecycle of a transaction. It elevates the value from just ‘cost savings’ to helping our clients grow revenues. In short, TotalAgility is a game changer for us and our clients.”

Peter Oritz

Technical Director, Capital Capture

AI-Powered Automation

TotalAgility’s end-to-end intelligent automation platform digitally transforms your most valuable workflows. It combines industry-leading leading process orchestration and intelligent document processing (IDP) capabilities with generative AI (GAI) and machine learning (ML) to intelligently automate individual touchpoints that previously required countless hours of manual intervention. Its connected, low-code ecosystem reimagines how human and digital workers ingest data, generate insights, and automate workflows.

Ingest Data

Capture data from any source. Harness industry-leading intelligent document processing capabilities to automate the ingestion and extraction of unstructured and semi-structured data from any source, including emails, chats, web forms, PDFs, and workflow templates, among others.

Generate Insights

Make faster and more informed decisions with AI-powered data analysis and summarization to unlock real-time business insights. You can also perform sentiment analysis to discover customer and employee perspectives. Effortlessly transform your data into actionable insights that drive business efficiency to new heights.

Automate Workflows

Unlock greater business insights. Leverage the powerful capabilities of process orchestration to effectively automate and streamline your business workflows. Coordinate, orchestrate and manage both human and digital workers – uniting the strengths of both people and machines. Through low-code capabilities, non-technical users can easily design and implement workflows, ensuring faster time to value for the optimized processes.

So, are you ready to transform your critical business processes through AI-powered automation? Let’s explore TotalAgility’s core features and benefits for your organization.

Generative AI Innovation

TotalAgility merges human expertise with advanced AI and generative AI capabilities, fostering responsible innovation guided by ethical AI principles and stringent security measures.

At the core of TotalAgility are its new Copilots – generative AI-powered tools that uplift developer productivity, unlock deeper business and accelerate time to value. Featuring an intuitive, natural language interface, the Copilots transform how people interact with software. Easily integrate your choice of Large Language Model (LLM) like ChatGPT, OpenAI, Azure OpenAI, or a custom LLM to further personalize your outputs.

Copilot for Development

Transform revolutionary ideas into actionable workflows, forms and data models within TotalAgility. Simply type in your request or upload a hand-drawn image of your design and watch as it materializes in seconds.

Copilot for Insights

Leverage the power of a conversational AI to analyze unstructured data and unlock key insights, empowering faster, more accurate decision-making in workflows. Converse with your data naturally by asking questions and getting instant answers with annotations back to the source.

Copilot for Extraction

Reduce the time and effort needed to create and manage document extraction models. Improve accuracy and decrease setup time from hours or days to just a few seconds per field or document type.

“We are thrilled about the new innovative features that Tungsten Automation is introducing in TotalAgility 8, particularly the new Generative AI and Copilot capabilities. These advancements, along with the overall quality of automation, will dramatically accelerate the time to market for our most important customer-facing projects. TotalAgility 8 will help Acrisure stand out in the Fintech industry with an unparalleled value proposition for our customers.”

Asheesh Biyala

VP of Intelligent Automation, Acrisure

Citizen Developer Empowerment

TotalAgility’s low/no-code environment democratizes workflow creation and governance, enabling citizen developers to effortlessly build and configure smarter solutions. The intuitive interface incorporates easy-to-use design tools like conversational AI and drag and drop functionality. Preconfigured models further enhance the experience.

Quick apps further reduce the need for deep technical expertise, making it even easier for citizen developers to create high-quality, efficient applications. From designing complex workflows to integrating various data sources, quick apps enable citizen developers to bring innovative ideas to life swiftly and effectively. Governance capabilities ensure adherence to business requirements and organizational policies to safeguard system integrity, striking the perfect balance between freedom and control.

Additionally, TotalAgility’s **Document Library** contains a rich repository of pre-trained extraction models to enhance your workflows. Simply select the desired cloud-based model, and the corresponding fields will auto-populate. Customize with your unique intellectual property, so you no longer need to develop extraction models from scratch.

Modernized, Connected Ecosystem

TotalAgility drives successful workflow automation by connecting the systems, capabilities and people needed to complete a process in ways that dramatically boost proficiency and efficiency. By integrating data and workflows across your operations, TotalAgility brings together internal and external business processes, enterprise applications, legacy systems, mobile devices, and more. Its open architecture and enhanced APIs make it easy to integrate with your existing infrastructure.

Creating positive outcomes gets even easier with Tungsten Automation’s thriving network of 1,000+ partners and consulting experts. Leverage the Tungsten Marketplace for instant access to hundreds of pre-built, plug-and-play industry solutions customizable to your business needs.

Flexible Deployment Options

TotalAgility prioritizes flexibility and security with multiple deployment options, including public/private cloud, multi-tenant cloud, on-premises, or docker container deployments. All approaches benefit from our modern, open architecture to ensure frictionless integration and resource optimization. Data security with encryption at rest and in transit (enhanced by SSO) keeps your information secure in any environment.

Tungsten Cloud

For increased simplicity, speed, and scalability, Tungsten Cloud (Powered by Microsoft Azure) provides instant access to powerful AI-driven workflows that help you reduce IT dependencies and achieve faster time-to-value through intelligent automation.

Trusted Industry Leader

Tungsten Automation’s legacy in intelligent automation spans four decades of success, underscored by our thriving network of 1,000+ partners, 25,000+ customers, and 200+ patents.

Top industry analysts also recognize us as leaders in all aspects of AI-powered intelligent automation, intelligent document processing and process orchestration, including:

Intelligent Automation



Named a Leader in Intelligent Automation for the fourth year in a row

“Tungsten’s comprehensive approach to automation, anchored by IDP and low code workflow automation complemented by process analytics, RPA, orchestration, API-based integration, and a powerful rules engine, has established its leadership in the automation ecosystem.”

Nischay Mittal,
Partner & Global Head, Intelligent Automation, Zinnov

Intelligent Document Processing



Named a Leader in Intelligent Document Processing
Named a Leader in Unstructured Document Processing

“Tungsten Automation invested in LLM integrations to provide Generative AI-based capability enhancements and an enhanced AI engine. It also enhanced TotalAgility’s apps and marketplace and the robustness of its ecosystem by fostering industry-specific partnerships. Automation and workflow capabilities, the ability to handle a wide range of documents, and customer support are some of the key strengths highlighted by its clients.”

Vaibhav Bansal,
Vice President, Everest Group

Process Orchestration



Named a Leader in Process Orchestration
Named a Leader in Low Code Application Development

“We were impressed with the rate of innovation and investment in their solution. As they continue to accelerate new technology investments like Gen AI into their portfolio-based approach, they enhance customers’ ability to build end-to-end automation workflows.”

Amy Machado,
Research Manager, IDC

TotalAgility empowers organizations to fuel innovation, reduce costs, and improve critical operations through actionable insights and data-intensive workflow automation.

About Tungsten Automation

Tungsten Automation, formerly Kofax, is the global leader in intelligent automation solutions with a trusted legacy of nearly 40 years, with a team of 2,000+ employees in 40 countries, serving 25,000+ global customers. Our dedication to innovation and customer success has earned us industry recognition, including being named a leader in Intelligent Automation (IA), Intelligent Document Processing (IDP) and Process Orchestration by top analysts. We are trusted to help businesses gain unprecedented efficiencies and reduce costs through AI-powered workflow automations that propel their businesses into the future.

To learn more, visit www.TungstenAutomation.com

www.TungstenAutomation.com

