COBWEBB COMMUNICATIONS LTD

PRODUCT // COBWEBB MOBILE POD

Cobwebb Mobile POD capture customer delivery information and signatures for instant proof of delivery

Cobwebb Mobile POD can integrate seamlessly into Cobwebb Document Management

COBWEBB MOBILE POD //

is a tool for cost-effective proof of delivery using the latest available hardware and software advances.

Benefits

- Four easy steps to mobile signature capture and storage:
 - Scan > Capture > Upload > Retrieve
- Reduce the cost of delivery
- Scalable and cost effective
- Cuts the cost associated with processing documents
- Focuses on the delivery of the product

• Customer service can focus on completing the actual transaction instead of administration

Cobwebb Mobile POD is a mobile application (app) for teams in the field wanting to quickly capture proof of delivery and upload it to the back office systems.

Cobwebb Mobile POD can integrate seamlessly into Cobwebb Document Management.



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PRODUCT // COBWEBB MOBILE POD

Features

Resides on any android device with camera, touch screen and WIFI

Scan barcode and capture signature and signees name

Upload POD to Cobwebb Document Management

Enterprise mobile application (app)

Scalable to any size of fleet or organisation

Easy to roll out, delivering a quick return on investment

Is configurable to provide customer delivery enquiry portals for tracking the delivery of the order

IBM i integrated

MAKING THE LINK //

This android based app allows your transport fleet to focus on delivering product while the device takes care of the paperwork. By storing the critical receipt sign-off and associated key data, the driver can then focus on the next delivery on the route. Once he has completed the delivery, the data is uploaded to the electronic archive to link up to the delivery notes, completing the receipt of delivery.

There are numerous benefits when linking the flexible Cobwebb Mobile POD solution to Cobwebb Document Management. The customer service team back at the office can instantly search/view the captured data, respond to enquiries and help keep the focus on customer service throughout the transaction.

THE COBWEBB SOLUTION //

All of our products are developed with business efficiency improvements and cost saving at the core of the solution. Cobwebb Mobile POD positively affects the profitability, while delivering measurable enhancements in customer, supplier and internal communication and customer service carbon footprint.

ABOUT COBWEBB COMMUNICATIONS

Cobwebb Communications Ltd. has been providing paperless process management solutions for the IBM i since 1986. Now providing a complete IBM i Document Management Solution, the **Cobwebb Document Management** suite of products allows you to capture, create, distribute and archive documents electronically and directly from your ERP system.

SIMPLER, SMARTER, MORE ENJOYABLE BUSINESS PROCESSES

COBWEBB COMMUNICATIONS LTD.

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